

Docket No. 6065/79184

Declaration and Power of Attorney For Patent Application English Language Declaration

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

Mathad and Apparatus for Allocating Resources of a Contact Center

	Method and Apparatus for Anocating Resources of a Contact Center						
	the specification of which						
3	(check one)						
Last was the season and the Last	☑ is attached hereto.						
J	was filed on		as United States Application No.	or PCT International			
Ī	Application Number						
ji M	and was amended on _						
	(if applicable)						
	I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above.						
	I acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in Title 37, Code of Federal Regulations, Section 1.56.						
	I hereby claim foreign priority benefits under Title 35, United States Code, Section 119(a)-(d) or Section 365(b) of any foreign application(s) for patent or inventor's certificate, or Section 365(a) of any PCT International application which designated at least one country other than the United States, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate or PCT International application having a filing date before that of the application on which priority is claimed.						
	Prior Foreign Application(s)			Priority Not Claimed			
	(Number)	(Country)	(Day/Month/Year Filed)				
	(Number)	(Country)	(Day/Month/Year Filed)				
	(Number)	(Country)	(Day/Month/Teal Tiled)				
	(Number)	(Country)	(Day/Month/Year Filed)				

I hereby claim the benefit under application(s) listed below:	35 U.S.C. Section 119(e)	of any United States provisional
(Application Serial No.)	(Filing Date)	
(Application Serial No.)	(Filing Date)	
(Application Serial No.)	(Filing Date)	
I hereby claim the benefit under 35 Section 365(c) of any PCT International insofar as the subject matter of each United States or PCT International U.S.C. Section 112, I acknowledge Office all information known to me Section 1.56 which became available or PCT International filing date of this	onal application designating to the claims of this application in the manner protection the duty to disclose to the Use to be material to patentabilities between the filing date of the	the United States, listed below and, ication is not disclosed in the prior ovided by the first paragraph of 35 nited States Patent and Trademark ty as defined in Title 37, C. F. R.,
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

(Filing Date)

(Status)

(patented, pending, abandoned)

(Application Serial No.)



POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (list name and registration number)

A. Sidney Katz - 24,003 Richard L. Wood - 22,839 Jerold B. Schnayer - 28,903 Eric C. Cohen - 27,429 Joseph R. Marcus -25,060 Gerald S. Schur - 22,053 Gerald T. Shekleton - 27,466 James A. Scheer - 29,434 Daniel R. Cherry - 29,054 Edward P. Gamson - 29,381 Kathleen A. Rheintgen - 34,044

Thomas W. Tolpin - 27,600 Eric D. Cohen - 38,110 Jon P. Christensen - 34,137 Walter J. Kawula, Jr. - 39,724 Mitchell J. Weinstein - 37,963

Send Correspondence to:

Welsh & Katz, Ltd.

120 S. Riverside Plaza

22nd Floor

Chicago, Illinois 60606

Direct Telephone Calls to: (name and telephone number)

James A. Scheer 312/655-1500

Full name of sole or first inventor Nayel Saleh	
Sole or first inventor's signature	7/20/2000
Residence 842 Deep Woods Court, Grayslake, Illinois 60030	
Citizenship US	
Post Office Address 842 Deep Woods Court, Grayslake, Illinois 60030	

\	
	Date
	-1